

Title: Senior Project Manager, Operations and Supply Chain
Department: Operations
Location: Marlborough, MA

About Akoya Biosciences:

As 'The Spatial Biology Company®', Akoya Biosciences' mission is to bring context to the world of biology and human health through the power of spatial phenotyping. The company offers comprehensive single-cell imaging solutions that allow researchers to phenotype cells with spatial context and visualize how they organize and interact to influence disease progression and treatment response. Akoya offers two distinct solutions, the CODEX® and Phenoptics™ platforms, to serve the diverse needs of researchers across discovery, translational and clinical research.

Position Summary:

The Senior Project Manager, Operations and Supply Chain is responsible for guiding and leading cross-functional leads and teams to identify, prioritize, plan, and execute initiatives that result in improved definition, documentation and implementation of business processes with the goal of improving overall metrics in efficiency and quality, and reducing cost. These projects will range from sustainment initiatives to business practice activities. This individual will plan, manage, and coordinate projects across multiple departments with a keen eye for inclusion. Key internal stakeholders will include Operations, Commercial Operations, Quality, R&D, Finance, IT and Customer Care. This person will report to the Senior Director of Operations and work, cross functionally, with leaders across the organization. Title and salary dependent on skill, experience and education.

Duties & Responsibilities:

- Work with other Project Managers to build and implement a process excellence framework (i.e., processes, metrics, governance) within Akoya, specifically as it relates to sustaining engineering.
- Develop roadmaps that outline the future goals and initiatives to be implemented over time to achieve a desired future state.
- Facilitate process improvement meetings and workshops (e.g., Kaizen events), including business process reengineering sessions, brainstorming sessions and various process improvement events.
- Lead process improvement projects, and other necessary transformative actions, to achieve organizational goals.
- Develop and design documents including training manuals, process outlines, flowcharts, checklists, templates, metrics, and implementation procedures.
- Define and implement the operational strategy and operating model for the "future state". Drive assessment, planning, execution, and realization to meet the project results.
- Develop metrics and monitoring and reporting operating mechanisms to ensure long term sustainability of improvements.
- Partner closely with leadership to prioritize and implement continuous improvement in targeted areas as well as regularly reporting on progress.
- Work closely with Akoya supply chain partners, develop metrics and organize key business reviews and facilitate meetings when directed.
- Other duties as required

Skills & Requirements

- Bachelor's or Master's degree in technical field of study (e.g., engineering, systems, business, finance, etc.) preferred

- 10+ years of experience in business process optimization/reengineering, applying process improvement, modeling, and reengineering methodologies to conduct process optimization and improvement projects
- Successful record of building, improving, and running operational business processes, ability to drive program effectiveness and high levels of business partner satisfaction
- Prior experience in a manufacturing and product-oriented business
- Life sciences-based experience with both instrument and reagent background is preferred
- Experience identifying and resolving complex issues; assumes leadership roles in unfamiliar or ambiguous circumstances; solid sense of accountability and sound personal judgment
- Lean Six Sigma Yellow, Green or Black Belt is preferred
- PMP certified a plus
- Experience with / understanding of CRM and ERP systems
- Ability to work effectively with Senior management as well as individual contributors
- Excellent written and verbal communication skills with ability to build relationships
- Strong attention to detail
- Advanced MS Office skills (Excel, PowerPoint, and Word)

Akoya Biosciences, Inc. proudly affords equal employment opportunity to all qualified persons regardless of race, color, religious creed, national origin, age, military status, sexual orientation, disability, genetic information, gender identity, gender expression or gender unless based upon a bona fide occupational qualification.

Apply at: careers@akoyabio.com