

Title: Instrument Sales Specialist
Location: Field Based, San Francisco / Bay Area

About Akoya Biosciences, Inc.

Akoya Biosciences, Inc., The Spatial Biology Company™, with offices in Menlo Park, CA and Marlborough, MA is a well-funded and emerging growth company that is developing powerful imaging tools to enable scientists and clinical researchers to gain a better understanding of complex diseases such as cancer and autoimmune disorders. Our CODEX® platform, spun out of the lab of Dr. Garry Nolan at Stanford University, enables the assessment of more than 40 protein markers in a sample and is ideally suited for biomarker discovery. Our Phenoptics™ platform, the industry standard for multiplex IF/IHC provides the assay robustness and throughput necessary for translational and clinical research required in clinical trials. Our partnerships with the academic community and our customers have resulted in a robust pipeline of future products.

Summary

The successful candidate will manage the Southeast territory with responsibility for the technical sale of Akoya Phenoptics imaging systems, reagents and contract services. The primary responsibility is to meet or exceed territory sales, orders and expense targets for all product lines. Candidates must be highly motivated, enthusiastic and target orientated individuals who thrive on the independence and variety offered by a field sales role.

Duties & Responsibilities

- Manage assigned Southeast territory with regard to Sales activities, including:
 - Presenting the full solution, instrument, reagent and contract services
 - Achieving individual sales goals assigned to the territory
 - Developing, implementing and executing strategic business plan specific to the territory
 - Actively communicating/managing/forecasting of sales activities to management through Salesforce.com, weekly forecast review calls and other reporting tools as assigned
 - Managing accounts and opportunities within assigned territory
 - Prospecting for new lead generation and sales opportunities within assigned territory
 - Supporting equipment inventory management
 - Coordinating and executing technical imaging workshops and related events to generate product interest and lead generation.
 - Coordinating and executing equipment demonstrations
 - Managing post-demonstration follow-up
 - Taking accountability for the reagents and contract services sales targets and working with sales counterparts to ensure that customers are supported, and revenue is maximized
 - Generating and following up with customer quotations
 - Presenting and defending price, credit, and T&C's in accordance with standard procedures.
 - Assessing and actively communicating Revenue Recognition opportunities
 - Building strong customer relationships
 - Working closely with Field Application Scientists and local Service colleagues in order to provide superior customer support at all stages of the sales cycle

- Developing a strong, working technical knowledge of entire Imaging product portfolio, scientific applications involved and end markets
- Performing other duties as assigned

Qualifications and Requirements

- Bachelor's Degree in Biology or similar Life Science discipline; Master's, PhD and/or MBA in scientific discipline or equivalent preferred
- 5 years of sales specialist experience in the preferably in a scientific and or life science industry assignment.
- Technical capital sales experience in Life Sciences preferably within immunohistochemistry and digital pathology experience
- Knowledge of broad range of cellular, functional, IHC and/or pathology applications and imaging instrumentation
- Experience in selling directly Pathology & Life Science/Research Laboratories, Academic Institutions, Pharma and Biotech accounts
- Sales experience with Reagents and Contract Services a plus
- Demonstrated customer commitment through regular customer follow-up, timely complaint resolution and by acting as Voice of Customer as appropriate
- Responsible for abiding by ethical sales practices in accordance with corporate policy
- Excellent planning and organizational skills
- Proactive mindset with strong sense of responsibility and ownership.
- Willingness to travel is required, 50-75% overnight travel
- Valid Driver's License